

Internship Report

**Fabian Kläber, student of Print and Media Technology (Master) at Chemnitz University of Technology,
August - October (3 Month) internship at Kraft Foods/Cadbury India, Mumbai**



My decision to make my Master degree in Chemnitz was strongly linked with the various opportunities to get closer in contact with India – one of the most important economy partner of Germany and in all likelihood the upcoming most important one. Furthermore my whole life I've been attracted by countries which are offering more than just the usual landmarks. And India is for sure one of the countries with a versatile culture, tradition, landmarks and much more. . Thus, I was more than happy when pmTUC gave me the opportunity for an internship in India. In addition I had the chance to spend my time in Mumbai while working for Cadbury India which is one of the biggest companies for confectionery in the World. To gain some more practical experience besides of your studies is always recommended and when it comes to practical experience abroad you have the chance to develop your personal skills extra.

Eventually I was going for three month to one of the biggest and bustling cities in the world. And this city was not disappointing my expectations I had in advance. It really can't be compared to any other city in the world I've seen so far. I guess for everyone who is coming to live and work in the city and not just for seeing the tourist sights it is just amazing and striking what this place provides. The incredible amount of people, the tremendous time you have to waste while traveling from one place to another by local train, the stunning culture and much, much more. Of course I needed some days to settle in and find my bearings. Cadbury gave me a few days to accommodate myself what was very generous but required as well. Since I had to travel to different places in the town for my project I had to learn how to use public transport. And this term, suburban railway, is feared by many, especially by the locals. 6 million commuters each day have to be managed by the trains. But after my three month I would judge that public transport is, apart from rush hour, one of the fastest ways to travel in Mumbai and not that much crowded like I had expected. I would always suggest using it to get to particular places in the town.

The work itself, the principal point for my coming, was great from the first day on. My topic, printed electronics in packaging, required to learn more about the local facilities and suppliers and their capabilities. Cadbury is doing every production step in different plants which are spread all over the town respectively suburban regions. Nearly the whole region is laced with various facilities. Thus, I had to visit some of them and mostly together with my supervisors from Cadbury who were taking care of me during the first weeks. Together we had to check what is feasible in India in regard to the project. They supplied me with the needed background information and everything was very professional organised. The visits to the suppliers gave me a good insight about the Indian working environment and conditions. Often I was amazed to find nearly up-to-date facilities which are barely ranked behind Germany. Certainly, such a big company like Cadbury has got in particular just the best contract partner which I would not take for granted, but you could feel how this country is developing rapidly. This was furthermore sensible when it came to new technologies which my project and work was about. The keen interest and fascination outgoing from the executives was extremely nice to see. You could literally feel their enthusiasm about my project. Nearly every week I had to give presentations to satisfy their curiosity about new technologies in regard to printed

electronics. I was nice for me as well that they hadn't considered me as an intern who just came along for cooking coffee.

Three month was for sure not enough time to finish my work, but the progress was better than I had expected. Sure, like always in an internship abroad you have to manage some problems. But all had been minor ones. And even from such issues you can draw out some advantages and learn from it. As a conclusion of my work I can just say that it was great to make the experience to work for such a world market player. To be out of the university and lab and to discover the economy and their very different needs and demands helps a lot to develop and extend your own skillset.

One very different additional part I have to remark in this report- my neighbours of my flat where I was living during my time there. Such kindly people are hard to find and I still can't believe how helpful they had been. Their hospitality was just as stunning as the city itself. Nearly every day they



came along with some food or invited me for some chai. They showed me the tourist points, national park and most exiting I could spend the religious feast with them together. Latter was most amazing. I went with them to the sea to release the figure of Ganesha, their most important god, to the water. We danced all together during Dandiya, which is a traditional dance, with the whole community of my home. Also they invited me to participate their prayers and

explained me their comprehensive culture and religion. With my thoughts about this family I would like to end this reports. Thank you and thanks India for such a great time!

